

LIMITED SOLAR THERMAL COLLECTOR WARRANTY

WHAT DOES THIS LIMITED WARRANTY COVER?

This limited warranty covers the Collector for leakage, thermal shock or other malfunction caused by defects in materials and/or workmanship. This warranty applies to the original owner only. This warranty is non-transferable.

WHAT IS THE PERIOD OF COVERAGE?

This limited warranty is effective 60 days from the date of manufacture as determined by the serial number. Model number and serial number are found on the rating plate affixed to the collector. Collectors are warranted against leakage and thermal shock for 10 years. Parts are warranted for one year. Any replacement collector under this warranty shall remain in warranty only for the unexpired portion of the original warranty.

WHAT IS THE DURATION OF THE IMPLIED WARRANTY?

ANY IMPLIED WARRANTY, INCLUDING THE WARRANTY OF MERCHANTABILITY IMPOSED ON THE SALE OF THE COLLECTOR UNDER THE LAWS OF THE STATE OF SALE ARE LIMITED IN DURATION TO ONE YEAR FROM DATE OF ORIGINAL INSTALLATION.

WHAT DOES THIS LIMITED WARRANTY NOT COVER?

This Warranty shall apply only when the Solar Collectors are installed and operated in accordance with 1) all local fire codes and plumbing codes, ordinances and regulations, 2) the printed instructions provided, and 3) good industry practices. This Limited Warranty shall only apply to the original purchaser. This Limited Warranty WILL NOT cover:

- a) service trips to correct installation errors, provide instructions on how to install, use or maintain the Solar Water Heating System or to bring the installation into compliance with local building codes and regulations;
- b) damages, malfunctions, or failures resulting from failure to install the Solar Water Heating System in accordance with applicable building codes/ordinances or good plumbing and electrical trade practices;
- c) damages, malfunctions, or failures resulting from improper installation or failure to operate and maintain the Solar Water Heating System in accordance with the manufacturer's instructions provided;
- d) damages, malfunctions, or failures caused by failure to install the roof supports in accordance with the directions provided in the manufacturer's installation instructions;
- e) performance problems caused by installing the solar collector panels: not facing within forty-five degrees (45°) of due South; in an excessively shaded area; or without the appropriate slope from the horizon as shown in the manufacturer's installation instructions;
- f) performance problems caused by improper sizing of the Solar Water Heating System or electrical service, voltage or wiring;
- g) damages, malfunctions, or failures caused by installing the Solar Water Heating System without adequate levels of Heat Transfer Fluid (glycol) as directed in the manufacturer's installation instructions;
- h) damages, malfunctions, or failures caused by failure to properly insulate system piping as directed in the manufacturer's installation instructions;
- i) damages, malfunctions, or failures caused by snow and ice loading on the solar collector panels;
- j) damages, malfunctions, or failures caused by failure to properly install the included thermal expansion tank in the solar collector loop as specified in the manufacturer's instructions provided;
- k) damages, malfunctions, or failures caused by installing System Components not provided by the manufacturer;

- l) damages, malfunctions, or failures caused by the unauthorized modification or alteration of any System Components provided by the manufacturer;
- m) system failures (leaks) caused by operating the Solar Water Heating System in a corrosive or contaminated atmosphere;
- n) systems removed from the original installation and relocated to a different building or structure;
- o) damages, malfunctions, or failures caused by misuse, abuse, accident, vandalism, fire, flood, freeze, hail, storms, wind, lightning, acts of God and the like, or any extraordinary event beyond the manufacturer's control;
- p) any System Components that have had their rating labels removed;
- q) damages, malfunctions, or failures caused by system piping bursting during frost conditions. It is the owner's responsibility to protect the Solar Water Heating System and associated piping if the weather conditions and/or outside air temperature are anticipated to approach the limits specified in the manufacturer's instructions provided.

HOW DOES STATE LAW RELATE TO THE WARRANTY?

Some states do not allow:

1. Limitations on how long an implied warranty lasts.
2. Limitations on incidental or consequential damages.

The above limitations may or may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

WHAT WILL WE DO TO CORRECT PROBLEMS?

If a defect occurs within the warranty period we will:

1. Provide a comparable manufactured replacement, or at our option, repair any unit which develops a leak within the warranty period.
2. Provide a replacement part, or at our option, repair any part which fails to function within the part's warranty period. To obtain a replacement, you must return in the defective part to one of our distribution centers. We do reserve the right to verify any claims of defect by inspection.

CONDITIONS

We will not:

1. Repair or replace any collector, or part, subject to conditions outlined in "What Does This Limited Warranty Not Cover?"
2. Reimburse any costs associated with repair and/or replacement.
3. Replace and/or repair any collector without complete model/serial number.
4. Replace any collector without prior receipt of actual rating plate from the appliance.

HOW TO KEEP THE WARRANTY IN EFFECT

To facilitate warranty service, you should:

1. Follow all instructions enclosed with the product.
2. Retain all bills of sale or receipts for proof of installation, etc.
3. Contact your installer or dealer as soon as any problem or defect is noticed.
4. When necessary, allow our representative to inspect the unit.
5. For your reference, fill in the Model and Serial Number found on the unit's Rating Plate:

Model Number _____

Serial Number _____

Date of Installation _____