

INDIRECT COMMERCIAL WATER HEATER



LIMITED WARRANTY

EFFECTIVE:

For one (1) year, Lochinvar warrants this Indirect Water Heater against failure due to defects in materials or workmanship as described in this document, if installed within the United States or Canada, and provided the product remains at its original place of installation.

Warranty coverage begins on the date of installation OR the date of manufacture if installation cannot be verified.

WHAT IS COVERED:

Subject to these terms, in the event of a defect in materials or workmanship appearing during the first year, Lochinvar will repair, or at our discretion, replace any part of the product covered under this warranty.

After one (1) year, Lochinvar will repair or, at our discretion, replace the following defective parts for an additional period as defined below:

Alfa Laval Plate and Frame -- 4 years

You are responsible for all labor, shipping, delivery, installation, and handling costs.

Unless authorized in writing, all products must be returned to the factory for warranty determination, at the owner's expense.

Any replacement part or component will be warranted only for the unexpired portion of the original product's limited warranty period.

OWNER'S RESPONSIBILITIES:

Owners are responsible for selecting a qualified service provider. Visit www.Lochinvar.com for a list of service providers in your area.

- Follow all instructions enclosed with the product.
- Retain all bills of sale or receipts for proof of installation.
- Provide copies of all service and maintenance records.
- Contact your installer or dealer as soon as any problem or defect is noticed.

FOR SERVICE OR WARRANTY INQUIRIES:

Call your local installer or dealer. Be ready to provide the following information: your name, address and telephone number; the model and serial number of your Lochinvar product; proof of installation; and a clear description of the problem.

WHAT IS NOT COVERED, PROBLEMS CAUSED BY:

- Problems caused by improper: voltage, wiring, or fusing
- Improper installation, sizing, delivery, or maintenance
- Failure to follow printed instructions enclosed with the product
- Abuse, misuse, accident, fire, flood, Acts of God
- Claims related to rust, excessive noise, smell, or taste of water
- Failure to conduct authorized factory start up as required
- Failure to properly perform maintenance, as outlined in the instruction manuals provided by the manufacturer
- Damages due to a failure to allow for thermal expansion
- Alterations that change the intended or certified use of the product
- Failure to follow applicable codes
- Improper chemical addition
- Service trips to explain proper installation, use, or maintenance of the product/unit or to describe compliance requirements under applicable codes and regulations
- Charges related to accessing the product including but not limited to door/wall removal, equipment rental, etc.
- Replacement parts after expiration of this warranty
- Premium associated with after hours or overtime labor

LIMITATIONS:

NOTWITHSTANDING ANYTHING ELSE TO THE CONTRARY, THIS IS YOUR SOLE AND EXCLUSIVE WARRANTY. ALL OTHER WARRANTIES, INCLUDING A WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED. SELLER SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, PUNITIVE OR OTHER INDIRECT DAMAGES. TOTAL LIABILITY ARISING AT ANY TIME SHALL NOT EXCEED THE PURCHASE PRICE PAID WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY.